Canada’s Digital Navigation Platform

Answers • Guidance • Support

After COVID-19 hit in March, many care providers adapted by offering virtual care via telephone, video-conferencing technology, texting or mobile apps. CAREpath was no exception.

CAREpath, a division of Bayshore HealthCare, provides health care navigation to individuals through their employee benefit plans. Patients receive answers, guidance and support during their treatment and recovery for any disease or mental health concern, provided safely by registered nurses and other health professionals via telephone or videoconferencing technology.

CAREpath’s team of highly trained, experienced health care specialists includes nurses, physicians and support staff. For more than 14 years, we’ve helped Canadians navigate the complexities of the health care system to get the right kind of care, at the right time, in the right place.
Cancer Assistance
Answers, guidance and support for employees during cancer treatment and recovery.

HealthCareAssist
Helps employees navigate the health care system to get answers for any disease state.

Seniors’ Care Assistance
Connects employees, immediate family and their parents to a registered nurse to help understand senior care choices.

Your Wellness Partner
Provides evidence-based mental health assessments and counselling services for employees.

CAREpath is also the organization behind CAREchart@home, an after-hours symptom support program for oncology patients in Ontario who are undergoing systemic and radiation therapy. When their cancer treatment centre is closed, patients can call CAREchart@home and speak to an oncology nurse. CAREchart@home can be adapted for other health needs, such as mental health and chronic disease management, especially as COVID-19 puts pressure on existing services.

About Bayshore HealthCare
CAREpath is a division of Bayshore HealthCare, a national, 100% Canadian owned and operated provider of home and community health care services. As a leading provider of home care services in Canada, Bayshore creates value in the health care system while achieving exceptional outcomes for patients and their families.